



PERPETUAL PETALS™, INC.  
BY APPOINTMENT ONLY  
(248) 446-9553

**TERMS & CONDITIONS**

- **Bridal Bouquet Preservation requires a \$150 deposit per bouquet at the time the flowers are brought in.**
- **Memorial/Miscellaneous preservations require a deposit of 50% of the estimated total cost be provided at the time the flowers are dropped off.**
- To provide the absolute best preservation for your flowers, Perpetual Petals does not process flowers without encasing them.
- To minimize the total amount of time required for keepsake completion, **you are required to make your final display selection within 30 days from the time the flowers are dropped off** unless other arrangements have been agreed upon.
- Balance of payment is due when design is selected. We do not accept credit cards.
- If *you* choose to have any flowers replaced, cost of replacement flowers will be charged at regular retail prices.
- As greens typically do not preserve well, they may be replaced with high quality commercially produced varieties.
- Prices are subject to change without prior notice. Estimate errors are subject to correction.
- Perpetual Petals operates on an "appointment only" basis. There is a \$25 fee for "No shows" or appointments not cancelled with 24 hours notice.
- There are many uncontrollable factors which affect how successfully flowers will freeze dry. Because of this, our services are our "best efforts" and must be accepted as such. Some flowers, such as stock, chrysanthemums, daisies, bouvardia, and alstromeria, as well as many varieties of plant leaves do not dry well. Approximately 50% of the time we experience successful results with cymbidium, cattleya and phalaenopsis orchids. If you determine you want your flowers freeze dried and are not happy with the results, you will still **be charged the deposit and the flowers will then be destroyed.** \_\_\_\_\_
- Allow approximately 12 to 16 weeks to complete the freeze-drying process only (not the entire keepsake).
- Keepsakes are completed based on the date full payment is received, not the date the event occurred. Any timing estimates are estimates only. Seasonal variations will have an impact on the amount of time required to complete your keepsake as will waiting for you to provide photos/accessories/memorabilia to finalize your product.
- Perpetual Petals cannot be responsible or held liable for flower spoilage due to acts of God (ie power outages). If this does occur, you will be notified immediately and your deposit will be refunded to you.
- A \$25 minimum design fee applies to all orders not using our containers.
- *Completed orders must be picked up within 15 days of notice of completion unless previous arrangements have been made. Orders not picked up within 60 days of completion will be considered abandoned.*
- **Due to our limited space and the tremendous number of flowers that we process, we are unable to maintain your flowers for extended periods of time. If the above requirements are not met, all flowers and monies received become the property of Perpetual Petals.**

I have read, understand, and agree to abide by the **Terms & Conditions** of Perpetual Petals.

Signature \_\_\_\_\_

Date \_\_\_\_\_

For \_\_\_\_\_ (I agree to provide *Terms & Conditions* to aforementioned)\_\_\_\_\_